

安全运维工程师

The background features a dark blue color scheme with a glowing hexagonal grid pattern. Several padlock icons are scattered across the grid, some appearing to be open and some closed. In the bottom-left corner, a stylized globe is depicted, composed of a network of white dots and lines, suggesting a global network or data flow. The overall aesthetic is high-tech and digital.

安全运维需求收集（四）

04

需求确认与提交

After negotiation, the requirements will be confirmed by both parties, and the corresponding workload will be filled in, and finally submitted to the business teams of party a and party b in the form of a report, ready to enter into the business links such as quotation.



确认需求

巡检需求

常态化巡检和专家巡检

应急需求

常规的现场应急处置需求

割接需求

常态化系统并网等割接需求

其他需求

其他类型的细节需求

01

巡检需求

02

应急需求

03

割接需求

04

其他需求



确认工作量



协议外工作量

在运维服务工作中，特别是驻场运维，我们会接到甲方的各种突发需求，所以需要提前预判和确定一些突发工作的工作量统计和费用问题

协议工作量

需要首先明确的是服务协议中的工作量确认，使甲方明确乙方开展工作内容和工作强度，以便适度拒绝一些协议外的不可控工作量。



提交服务目录

提交执行

签订好的文件存档，
签订的服务目录提交
执行团队执行

签订协议

服务目录明确后可附
属服务级别协议中一
并签订

二次评审

对已确立的服务目录
进行二次评审，全方
位梳理疏漏情况

双方确立

确立服务目录详细内
容并形成服务目录文
档



确定服务形式



驻场

专人转岗驻场



远程

以VPN或其他形式接入网络，远程运维



半驻场

方式一：少量驻场+远程专家
方式二：少量驻场+专家巡检



灵活式

灵活驻场或以专家定期和不定期巡检为主



赛博梦工厂
Cyber Works

The image features a central figure of a person wearing a black hoodie, with their right hand pressed against their forehead in a gesture of stress or concern. The background is a vibrant blue digital landscape. It includes a glowing globe on the right side, a network of interconnected nodes and lines, and several padlock icons scattered throughout, symbolizing security and technology. A semi-transparent horizontal bar is positioned across the middle of the image, containing the text.

谢谢观赏